



SERVICE

Our services for your Tyromotion devices

Benefits of the device service

Your Tyromotion devices are your reliable partner in the field of rehabilitation. Profit from our extensive service packages for maintenance and servicing, to guarantee the optimal functionality of your devices.

Concentrate on your core business: The rehabilitation of patients.

- Maximise Uptime & Reliability: Regular maintenance services minimise the downtime of your devices.
- Increased product lifetime: You can significantly extend the service life of your Tyromotion devices with regular maintenance.
- **Precautionary damage prevention:** Recognise and avoid potential damage at an early stage.
- Transparent lifecycle costs: Always keep track of your investments.



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Specially for your LEXO®

According to Tyromotion specifications, your LEXO® must be serviced at least once a year to ensure the safety of the patient. This can be carried out as part of our TyroCare or preventive maintenance.

Our offer

Service

TyroCare: Our All-Inclusive package

Get the most complete package for your Tyromotion devices with TyroCare! Benefit from maximum cost control and comprehensive protection. Experience worry-free use and the best performance for your Tyromotion devices.

Preventive maintenance

Invest in reliable maintenance for maximum device safety and efficiency! Opt for preventive maintenance in accordance with EN 62353!

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Warranty extension

Extend your standard warranty period by up to four years and enjoy comprehensive protection. Rely on us - for your long-term satisfaction and security.

Functional check

As part of the functional check in accordance with EN 62353, we analyse the current condition of your device and if repairs are required we will provide a cost. With us, you are optimally prepared - for maximum reliability and long-term safety of your devices.

Our range of services according to device:

	TyroCare	Warranty extension	Prev. maintanence	Functional check
AMADEO [®] R7	v	v	v	v
DIEGO [®] R2	 ✓ 	 ✓ 	 ✓ 	 ✓
MYRO [®] R1	 ✓ 	 ✓ 		 ✓
TYROSTATION		 ✓ 		 ✓
PABLO®	 ✓ 	 ✓ 		 ✓
TYMO [®]	 ✓ 	 ✓ 		 ✓
OMEGO®	 ✓ 	 ✓ 	 ✓ 	 ✓
OMEGO [®] Plus	 ✓ 	 ✓ 	 ✓ 	 ✓
Tyromotion chair		 ✓ 		 ✓
LEXO®	 ✓ 		 ✓ 	
All in one PC		 ✓ 		 ✓
TYROSERVER		 ✓ 		

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Our services in detail to compare and find the best solution:

	TyroCare	Warranty extension	Prev. maintanence	Functional check
Maintenance 1x per year	v		v	
Repair	 ✓ 	 ✓ 		
Warranty extension	 ✓ 	 ✓ 		
Functional check according to EN 62353	v		v	
Firmware update by technicians on site	v	~	~	
Software update & upgrade by technicians on site	v		v	
Labour and travel costs for technicians	 ✓ 	 ✓ 	 ✓ 	
Shipping of spare parts	 ✓ 	 ✓ 	 ✓ 	
Remote support	 ✓ 	 ✓ 		



Get in touch with us! Our Tyromotion service team is here for you!

support@tyromotion.com +43 316 908 909 90

Or you can get in touch with your sales contact.





TYROMOTION

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